

PROVIDER PORTAL

# Provider Portal Overview

View in the help center:  
<https://bitwarden.com/help/providers/>

## Provider Portal Overview



Tip

Interested in becoming a Provider? To get started, we ask that:

- Your business has an active Enterprise organization.
- Your business has a client ready to be onboarded under your Provider.

[Become a partner](#)

## What are Providers?

Providers are administration entities in Bitwarden that allow managed service providers (MSPs) and resellers to create and manage any number of [client organizations](#) on behalf of individual business customers. Client organization management is easily accessible through the **Provider Portal**, available through the product switcher.

Provider Portal

Clients

Manage

Billing

Settings

Password Manager

Admin Console

Provider Portal

More from Bitwarden

Secrets Manager

Product switcher - Provider Portal

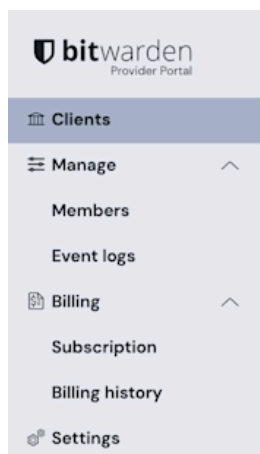
Search

Add

Client	Assigned	Used	Remaining	Plan
My Client's Organization	3	1	2	Enterprise
Second Client's Organization	3	1	2	Enterprise
Third Client's Organization	2	1	1	Enterprise

## What is the Provider Portal?

The Provider Portal is an all-in-one management experience that enables providers to manage customers' Bitwarden organizations at scale. The Provider Portal streamlines administration tasks by centralizing a dedicated space to access and support each client, or to create a new one:



## Clients

 + Add

Client	Assigned	Used	Remaining	Plan
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Provider Portal

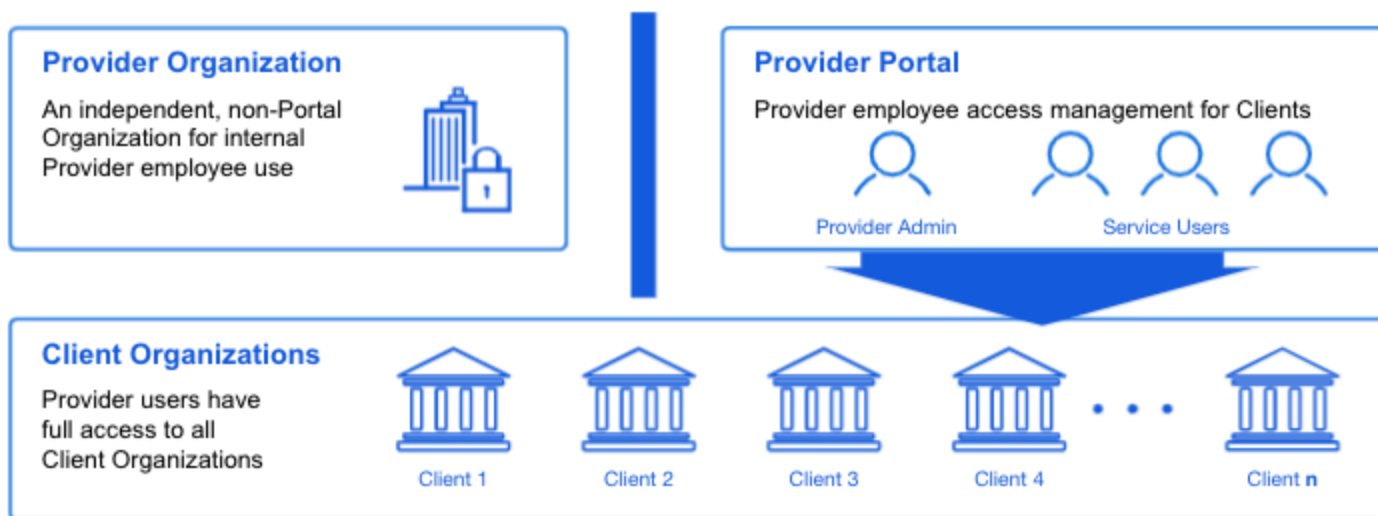
Providers are built with two distinct user types:

- **Service users** can administer [client organizations](#).
- **Provider admins** can administer [client organizations](#) and administer the Provider itself, including adding new service users to the team.

## Client organizations

Client organizations are any [organization](#) that is attached to or administered by a [Provider](#). To your customers, there's no difference between a "client" organization and a "regular" organization except for who is conducting administration. All Provider members have access to all client organizations:

Before contacting Bitwarden to enable the Provider Portal, deploy an internal Provider Organization and prepare your Client(s).



Structure of a Provider

## Note

As denoted in the above diagram, if Providers want to use an [organization](#) to manage their own credentials, they **should not** include it as a client organization that is administered by the Provider.

Creating an independent organization for this case will ensure users can be given the appropriate [user types and access controls](#) over credentials.

Organizations relate Bitwarden users and vault items together for [secure sharing](#) of logins, cards, notes, and identities. Organizations have a unique view, the Admin Console, where Provider service users can manage the organization's collections, manage members and groups, run reporting, import data, and configure organization settings:

The screenshot shows the Bitwarden Admin Console interface. The left sidebar contains navigation links: My Client's Organi..., Collections, Members, Groups, Reporting, Billing, Integrations, and Settings. The main content area is titled 'My Client's Organization collections' and includes a search bar and a '+ New' button. Below this is a table with columns: All, Name, Groups, Permission, and a menu icon. The table lists four collections: Unassigned (Edit items), Socials (No access), Productivity Tools (No access), and Financials (No access).

Client organization vault

Members of a client organization (such as your customer's end-users) will find shared items in their **Vaults** view alongside individually-owned items, as well as several methods for filtering the item list to only organization items or items in particular [collections](#):

The screenshot shows the Bitwarden Password Manager interface. The left sidebar contains navigation links: Password Manager, Vaults, Send, Tools, Reports, and Settings. The main content area is titled 'All vaults' and includes a '+ New' button. Below this is a table with columns: All, Name, Owner, and a menu icon. The table lists five vaults: Company Credit Card (My Organiz...), My Mailing Address (Me), Personal Login (Me), Secure Note (Me), and Shared Login (My Organiz...). A 'FILTERS' sidebar is open, showing a search bar and a list of filters: All vaults, My vault, My Organization, New organization, All items, Favorites, Login, Card, Identity, Secure note, and Folders. The 'All vaults' filter is highlighted with a red box.

Organization-enabled vault

Once you have [contacted us](#) and been setup with a Provider by a member of the Bitwarden team, [start a client organization](#).

