BEVEILIGING > TRUSTED COMMUNICATIONS

Emails from Bitwarden Servers

Weergeven in het Helpcentrum: https://bitwarden.com/help/list-of-emails/

Emails from Bitwarden Servers

This article describes the automated emails that will be sent from no-reply@bitwarden.com to organization members, including owners, admins, and end-users, as well as individual users.

Emails in this article are organized by who will receive them as well as by criticality. Whether an email is considered critical in an organization context may depend on your organization's particular deployment or requirements.

Organization emails

Critical administrative emails

The following emails alert owners and admins of Bitwarden organizations to critical changes or action items related to their organization:

Subject line	Variable	Description
Your Subscription Will Renew Soon	n/a	The billing email for an organization receives this email when their organization subscription is approaching a renewal date.
{Organization} Seat Count Has Increased	{Organization} = Your organization's display name.	All owners receive this email when their organization seat count autoscales.
{Organization} Seat Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of their organization's members matches their seat limit.
Domain not claimed	n/a	All owners and admins receive this email when an attempt to claim a domain for their organization was not successful.
Action Required: {User} Needs to be Confirmed	{User} = A user's email address.	All owners and admins receive this email when a user is waiting to be confirmed to join the organization.
Review SSO login request for new device	n/a	All owners and admins receive this email when a user is waiting for a trusted device to be approved.

Subject line	Variable	Description
Request to Delete Your Organization	n/a	An owner receives this email if they have requested deletion of their organization from Bitwarden support. This email will only be sent to a valid owner who has confirmed with Bitwarden support that organization deletion can be initiated.

Critical member emails

The following emails alert members of Bitwarden organizations, in all roles, to critical changes or action items related to their account:

Subject line	Variable	Description
Join {Organization}	{Organization} = Your organization's display name.	A user receives this email when they are invited to join an organization.
You have been revoked from {Organization}	{Organization} = Your organization's display name.	A user receives this email when their access is revoked due to violation of the Require two-step login or Single organization policies.
Your admin has initiated account recovery	n/a	A user receives this email when an administrator has initiated account recovery on their account.
Login request approved	n/a	A user receives this email when a trusted device login request is approved by an administrator.
Your Bitwarden account is claimed by {Organization}	{Organization} = Your organization's display name.	A user receives this email when their account is claimed by an organization they are a member of.

Critical Secrets Manager emails

The following emails alert owners of Bitwarden organizations to critical changes or action items related to their use of Secrets Manager:

Subject	Variable	Description
{Organization} Secrets Manager Seat Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of users in an organization assigned to Secrets Manager matches its seat limit.
{Organization} Secrets Manager Machine Accounts Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of machine accounts created in an organization matches its machine account limit.

Non-critical organization emails

The following emails alert members of Bitwarden organizations, in all roles, to non-critical changes or actions items related to their account or organization:

Subject line	Variable	Description
You Have Been Confirmed to {Organization}	{Organization} = Your organization's display name.	A user receives this email when their access to the organization is confirmed.
Access Requested for Secrets Manager	n/a	An admin or owner receives this email when a user has requested access to Secrets Manager.
Accept Your Free Families Subscription	n/a	A user receives this email when a member of an organization invited them to create a sponsored Families organization.
Success! Families Subscription Accepted	n/a	A user receives this email when they've redeemed an invitation to create a sponsored Families organization.
Your Families Sponsorship was Removed	n/a	A user receives this email when they've manually removed sponsorship for a Families organization.

Subject line	Variable	Description
Removal of Free Bitwarden Families plan	n/a	A user receives this email when sponsorship for a Families organization has been removed by an administrator, typically by activating a policy.

Provider & business unit emails

The following emails alert provider and business unit admins to any changes or action items relevant to their provider or business unit:

Subject line	Variable	Description
Create a Provider	n/a	A provider admin receives this email when they are registered to create a provider.
Set Up Business Unit	n/a	A business unit admin receives this email when they are registered to create a business unit.
Join {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when they are invited to join a provider or business unit.
You Have Been Confirmed To {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when their access to a provider or business unit is confirmed.
You Have Been Removed from {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when their access to a provider or business unit is removed.
Update your billing information	n/a	A client organization owner receives this email if their organization is removed from provider management and must add a billing method.
Request to Delete Your Provider	n/a	An owner receives this email if they have requested deletion of their organization from Bitwarden support.

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Self-hosting emails

The following emails alert administrators of self-hosted Bitwarden deployments of changes or action items related to their server:

Subject line	Variable	Description
License Expired	n/a	An owner receives this email when the license file for their self-hosted server has exceeded its 60-day grace period after expiration.
[Admin] Continue Logging In	n/a	An administrator receives this email while logging in to the System Administrator Portal.

Widely-applicable emails

The following emails alert Bitwarden users, including members of organizations in any role and individual users, of changes or action items related to their account:

Subject line	Variable	Description
Verify Your Email	n/a	A user receives this email during independent account creation.
Your Email Change	n/a	A user receives this email when a request to change their account email address is initiated.
Your Master Password Hint	n/a	A user receives this email when they've requested a master password hint during login.
Master Password Has Been Changed	n/a	A user receives this email when their master password is changed.
Your Bitwarden Verification Code	n/a	A user receives this email when logging in if they need to input email-based two-step login or verify a new device.

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Subject line	Variable	Description
New Device Logged In From {Device}	{Device} = Device type, for example "Chrome Extension", "Windows", or "iOS".	A user receives this email when their account is logged into from a new device.
Failed login attempts detected	n/a	A user receives this email when several attempts to log in to their Bitwarden account fail.
Recover 2FA From {IP}	{IP} = An IP address.	A user receives this email when a two-step login recovery code is used to deactivate 2FA.
Delete Your Account	n/a	A user receives this email when deletion of their account has been requested.
Payment Failed	n/a	A user receives this email when the payment method attached to their subscription has failed on renewal.
Account Credit Payment Processed	n/a	A user receives this email when account credit is processed toward a subscription renewal.
Welcome to Bitwarden!	n/a	A user receives this email when they create a new Bitwarden account.
Emergency Access Contact Invite	n/a	A user receives this email when they are invited to be an emergency contact for another user.
Accepted Emergency Access	n/a	A user receives this email when another user has accepted an invitation to become an emergency contact.
You Have Been Confirmed as Emergency Access Contact	n/a	A user receives this email when they are confirmed as an emergency contact for another user.

Subject line	Variable	Description
Emergency Access Initiated	n/a	A user receives this email when a emergency contact requests access to their account.
Emergency Access Approved	n/a	A user receives this email when their request for emergency access to another's account is approved.
Emergency Access Rejected	n/a	A user receives this email when their request for emergency access to another's account is rejected.
Pending Emergency Access Request	n/a	A user receives this email when an initiated emergency access request is still pending after a certain amount of time.
Emergency Access Granted	n/a	A user receives this email when access to their account has been granted to an emergency contact.