

PLANS & PRICING

Cancel a Subscription

View in the help center:
<https://bitwarden.com/help/cancel-a-subscription/>

Cancel a Subscription

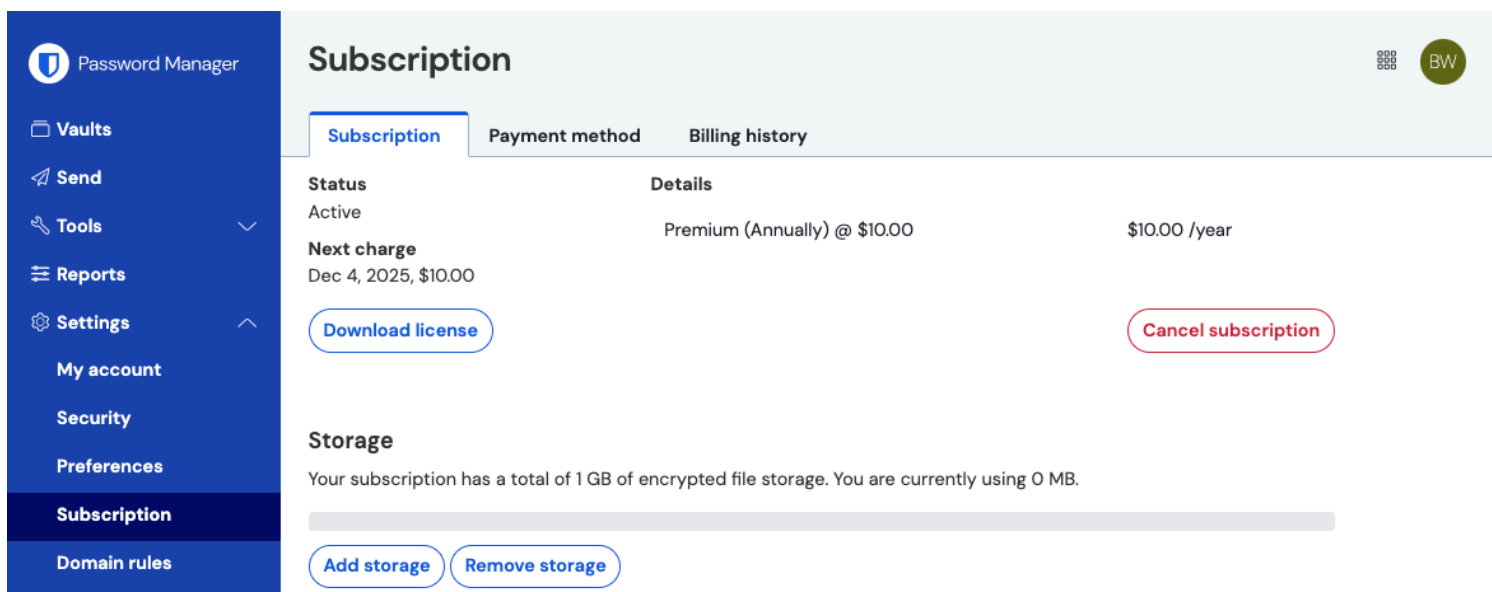
Canceling a Bitwarden subscription will result in your account or organization losing access to paid features at the end of the billing cycle. If your subscription is less than 30 days old, [contact us](#) to receive a refund. Canceling a subscription does not automatically delete your account or organization. [Learn more](#).

If you're self-hosting, cancel your subscription from the Bitwarden-hosted web app you created the account on. [Learn more](#).

Cancel a personal subscription

To cancel a personal subscription:

1. In the web app, navigate to **Settings** → **Subscription**:



The screenshot shows the Bitwarden web app interface. On the left is a dark blue sidebar with a 'Password Manager' header and a list of menu items: Vaults, Send, Tools, Reports, Settings (highlighted with an upward arrow), My account, Security, Preferences, Subscription (highlighted with a downward arrow), and Domain rules. The main content area is titled 'Subscription' and has three tabs: 'Subscription' (active), 'Payment method', and 'Billing history'. Under the 'Subscription' tab, there are two sections. The first section, 'Status', shows 'Active' and 'Next charge' as 'Dec 4, 2025, \$10.00'. Below this are two buttons: 'Download license' and 'Cancel subscription' (highlighted with a red border). The second section, 'Details', shows 'Premium (Annually) @ \$10.00' and '\$10.00 /year'. Below this is a 'Storage' section stating 'Your subscription has a total of 1 GB of encrypted file storage. You are currently using 0 MB.' with a progress bar and two buttons: 'Add storage' and 'Remove storage'.

Subscription page

2. Take note of the **Next charge** date. This is when you will lose access to paid features once your subscription is cancelled.

3. Select the **Cancel subscription** button.

When you confirm cancellation, your account will move into a **Pending cancellation** status until the noted **Next charge** date is reached. When the **Next charge** date is reached, you will be moved to a free account. [Learn what happens when you lose premium](#).



Tip

If you change your mind before the end of the billing cycle, you can **Reinstate Subscription** with a single button!

Cancel an organization subscription


To cancel an organization subscription:

1. In the web app, open the Admin Console using the product switcher:

The screenshot shows the 'All vaults' page in the Password Manager application. The left sidebar contains the following options: 'Vaults', 'Send', 'Tools', 'Reports', 'Settings', 'Password Manager' (highlighted with a red box), 'Secrets Manager' (pointed to by a red arrow), 'Admin Console', and 'Toggle Width'. The main content area displays a list of vaults with columns for 'All', 'Name', and 'Owner'. The vaults listed are 'Company Credit Card', 'Personal Login', 'Secure Note', and 'Shared Login'. A 'FILTERS' panel on the left shows a search bar and a list of categories: 'All vaults', 'My vault', 'My Organiz...', 'Teams Org...', 'New organization', 'All items', 'Favorites', 'Login', 'Card', 'Identity', 'Secure note', 'Folders', 'No folder', 'Collections', 'Default colle...', 'Default colle...', and 'Trash'.

Product switcher

2. Navigate to **Billing** → **Subscription**:



- Enterprise Organi... ▾
- Collections
- Members
- Groups
- Reporting ▾
- Billing ▴
- Subscription**
- Payment method
- Billing history
- Settings ▾

Subscription

Plan

Status

Subscription expiration

Enterprise (Annually)	Trialing	Dec 11, 2024
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Details

Password Manager – Enterprise Organization Seat (Annually) ×25 @ \$72.00	\$1,800.00 /year
Secrets Manager – Secrets Manager Enterprise (Annually) ×5 @ \$144.00	\$720.00 /year

Manage subscription

Adjustments to your subscription will result in prorated charges on a monthly billing cycle.

Password Manager

Subscription seats

25

Total: 25 × \$72.00 = \$1,800.00 / year

☐ Limit subscription (optional)

Set a seat limit for your subscription. Once this limit is reached, you will not be able to invite new members.

Save

Organization subscription view

Note

Only organization owners are able to access to the organization's subscription page.

3. Take note of the **Subscription expiration** date. This is when your organization will lose access to paid features once your subscription is cancelled.

4. Scroll down and select the **Cancel subscription** button.

When you confirm cancelation, your organization will move into a **Pending cancellation** status until the noted **Subscription expiration** date is reached. When the **Subscription expiration** date is reached, your subscription will end. [Learn what happens next.](#)

Tip

If you change your mind before the end of the billing cycle, you can **Reinstate Subscription** with a single button!