

ADMIN CONSOLE > USER MANAGEMENT

Claimed Accounts

View in the help center:
<https://bitwarden.com/help/claimed-accounts/>

Claimed Accounts

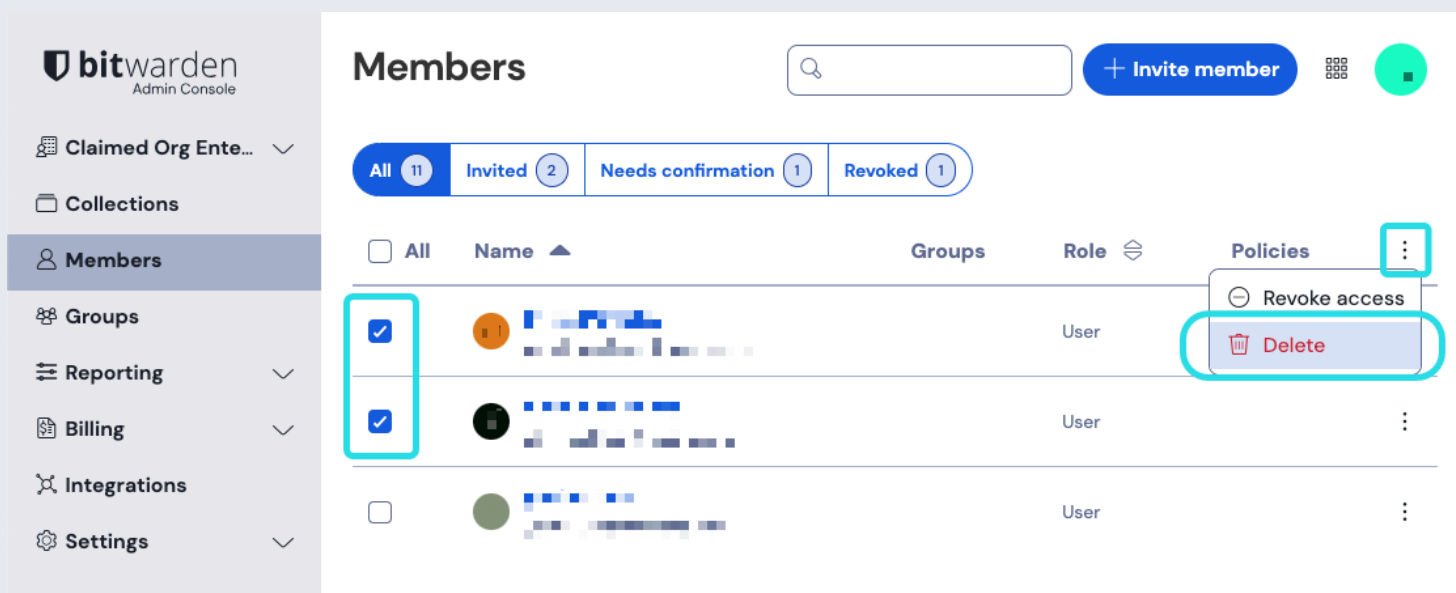
When an Enterprise organization [claims a domain](#), any organization member accounts that have email addresses with a matching domain (e.g. [j.doe@mycompany.com](#)) will also be claimed by the organization. Claimed member accounts are functionally **owned by the organization**, resulting in a few key changes to the way the account works:

Deletion of claimed accounts

Claimed member accounts can be outright deleted by organization administrators, instead of only being able to be removed from the organization. This includes deleting that user's individual vault, if one is available to them. If you are an organization member with a claimed account, it is especially important that you are not storing any personal credentials in that account.

Note

Claimed accounts can be deleted from the Admin Console's **Members** page using the  options menu:



The screenshot shows the Bitwarden Admin Console interface. On the left is a sidebar with navigation links: Claimed Org Ente..., Collections, Members (highlighted), Groups, Reporting, Billing, Integrations, and Settings. The main content area is titled 'Members' and includes a search bar, a '+ Invite member' button, and tabs for 'All' (11), 'Invited' (2), 'Needs confirmation' (1), and 'Revoked' (1). Below these are columns for 'All', 'Name', 'Groups', 'Role', and 'Policies'. Three members are listed. The first two members have their selection checkboxes checked (indicated by a red box). The 'Policies' column for the first member shows a dropdown menu with 'Revoke access' and 'Delete' options (the 'Delete' option is highlighted with a red box). The third member has an unchecked checkbox and a dropdown menu with a single vertical ellipsis.

Delete claimed accounts

Members of your organization that do not have claimed accounts can only be **Removed** from the organization instead.

Restricted access to account actions

If you are an organization member with a claimed account, you will be restricted from:

- Changing your account email address to a different domain (you can still change the username portion of your email address).
- Leaving the organization.
- Purging your vault.
- Deleting your account.