

SÄKERHET > TRUSTED COMMUNICATIONS

Emails from Bitwarden Servers

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<https://bitwarden.com/help/list-of-emails/>

Emails from Bitwarden Servers

This article describes the automated emails that will be sent from no-reply@bitwarden.com or [.eu](mailto:bitwarden@bitwarden.eu) to organization members, including owners, admins, and end-users, as well as individual users.

Emails in this article are organized by who will receive them as well as by criticality. **Whether an email is considered critical in an organization context may depend on your organization's particular deployment or requirements.**

Organization emails

Critical administrative emails

The following emails alert owners and admins of Bitwarden organizations to critical changes or action items related to their organization:

Subject line	Variable	Description
Your Subscription Will Renew Soon	n/a	The billing email for an organization receives this email when their organization subscription is approaching a renewal date .
{Organization} Seat Count Has Increased	{Organization} = Your organization's display name.	All owners receive this email when their organization seat count autoscales .
{Organization} Seat Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of their organization's members matches their seat limit .
Domain not claimed	n/a	All owners and admins receive this email when an attempt to claim a domain for their organization was not successful .
Action Required: {User} Needs to be Confirmed	{User} = A user's email address.	All owners and admins receive this email when a user is waiting to be confirmed to join the organization .
Review SSO login request for new device	n/a	All owners and admins receive this email when a user is waiting for a trusted device to be approved .

Subject line	Variable	Description
Request to Delete Your Organization	n/a	<p>An owner receives this email if they have requested deletion of their organization from Bitwarden support.</p> <p>This email will only be sent to a valid owner who has confirmed with Bitwarden support that organization deletion can be initiated.</p>

Critical member emails

The following emails alert members of Bitwarden organizations, in all roles, to critical changes or action items related to their account:

Subject line	Variable	Description
Join {Organization}	{Organization} = Your organization's display name.	A user receives this email when they are invited to join an organization.
You have been revoked from {Organization}	{Organization} = Your organization's display name.	A user receives this email when their access is revoked due to violation of the Require two-step login or Single organization policies.
Your admin has initiated account recovery	n/a	A user receives this email when an administrator has initiated account recovery on their account .
Login request approved	n/a	A user receives this email when a trusted device login request is approved by an administrator .
Your Bitwarden account is claimed by {Organization}	{Organization} = Your organization's display name.	A user receives this email when their account is claimed by an organization they are a member of .

Critical Secrets Manager emails

The following emails alert owners of Bitwarden organizations to critical changes or action items related to their use of Secrets Manager:

Subject	Variable	Description
{Organization} Secrets Manager Seat Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of users in an organization assigned to Secrets Manager matches its seat limit .
{Organization} Secrets Manager Machine Accounts Limit Reached	{Organization} = Your organization's display name.	All owners receive this email when the number of machine accounts created in an organization matches its machine account limit .

Non-critical organization emails

The following emails alert members of Bitwarden organizations, in all roles, to non-critical changes or actions items related to their account or organization:

Subject line	Variable	Description
You Have Been Confirmed to {Organization}	{Organization} = Your organization's display name.	A user receives this email when their access to the organization is confirmed.
Access Requested for Secrets Manager	n/a	An admin or owner receives this email when a user has requested access to Secrets Manager .
Accept Your Free Families Subscription	n/a	A user receives this email when a member of an organization invited them to create a sponsored Families organization .
Success! Families Subscription Accepted	n/a	A user receives this email when they've redeemed an invitation to create a sponsored Families organization .
Your Families Sponsorship was Removed	n/a	A user receives this email when they've manually removed sponsorship for a Families organization .

Subject line	Variable	Description
Removal of Free Bitwarden Families plan	n/a	A user receives this email when sponsorship for a Families organization has been removed by an administrator , typically by activating a policy .

Provider & business unit emails

The following emails alert provider and business unit admins to any changes or action items relevant to their provider or business unit:

Subject line	Variable	Description
Create a Provider	n/a	A provider admin receives this email when they are registered to create a provider .
Set Up Business Unit	n/a	A business unit admin receives this email when they are registered to create a business unit .
Join {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when they are invited to join a provider or business unit.
You Have Been Confirmed To {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when their access to a provider or business unit is confirmed .
You Have Been Removed from {Provider/Business Unit}	{Provider/Business Unit} = Your provider's display name.	A user receives this email when their access to a provider or business unit is removed .
Update your billing information	n/a	A client organization owner receives this email if their organization is removed from provider management and must add a billing method.
Request to Delete Your Provider	n/a	An owner receives this email if they have requested deletion of their organization from Bitwarden support.

Self-hosting emails

The following emails alert administrators of self-hosted Bitwarden deployments of changes or action items related to their server:

Subject line	Variable	Description
License Expired	n/a	An owner receives this email when the license file for their self-hosted server has exceeded its 60-day grace period after expiration.
[Admin] Continue Logging In	n/a	An administrator receives this email while logging in to the System Administrator Portal .

Widely-applicable emails

The following emails alert Bitwarden users, including members of organizations in any role and individual users, of changes or action items related to their account:

Subject line	Variable	Description
Verify Your Email	n/a	A user receives this email during independent account creation.
Your Email Change	n/a	A user receives this email when a request to change their account email address is initiated.
Your Master Password Hint	n/a	A user receives this email when they've requested a master password hint during login.
Master Password Has Been Changed	n/a	A user receives this email when their master password is changed.
Your Bitwarden Verification Code	n/a	A user receives this email when logging in if they need to input email-based two-step login or verify a new device .

Subject line	Variable	Description
New Device Logged In From {Device}	{Device} = Device type, for example "Chrome Extension", "Windows", or "iOS".	A user receives this email when their account is logged into from a new device.
Failed login attempts detected	n/a	A user receives this email when several attempts to log in to their Bitwarden account fail.
Recover 2FA From {IP}	{IP} = An IP address.	A user receives this email when a two-step login recovery code is used to deactivate 2FA .
Delete Your Account	n/a	A user receives this email when deletion of their account has been requested .
Payment Failed	n/a	A user receives this email when the payment method attached to their subscription has failed on renewal.
Account Credit Payment Processed	n/a	A user receives this email when account credit is processed toward a subscription renewal.
Welcome to Bitwarden!	n/a	A user receives this email when they create a new Bitwarden account.
Emergency Access Contact Invite	n/a	A user receives this email when they are invited to be an emergency contact for another user .
Accepted Emergency Access	n/a	A user receives this email when another user has accepted an invitation to become an emergency contact .
You Have Been Confirmed as Emergency Access Contact	n/a	A user receives this email when they are confirmed as an emergency contact for another user .

Subject line	Variable	Description
Emergency Access Initiated	n/a	A user receives this email when a emergency contact requests access to their account.
Emergency Access Approved	n/a	A user receives this email when their request for emergency access to another's account is approved.
Emergency Access Rejected	n/a	A user receives this email when their request for emergency access to another's account is rejected.
Pending Emergency Access Request	n/a	A user receives this email when an initiated emergency access request is still pending after a certain amount of time.
Emergency Access Granted	n/a	A user receives this email when access to their account has been granted to an emergency contact.